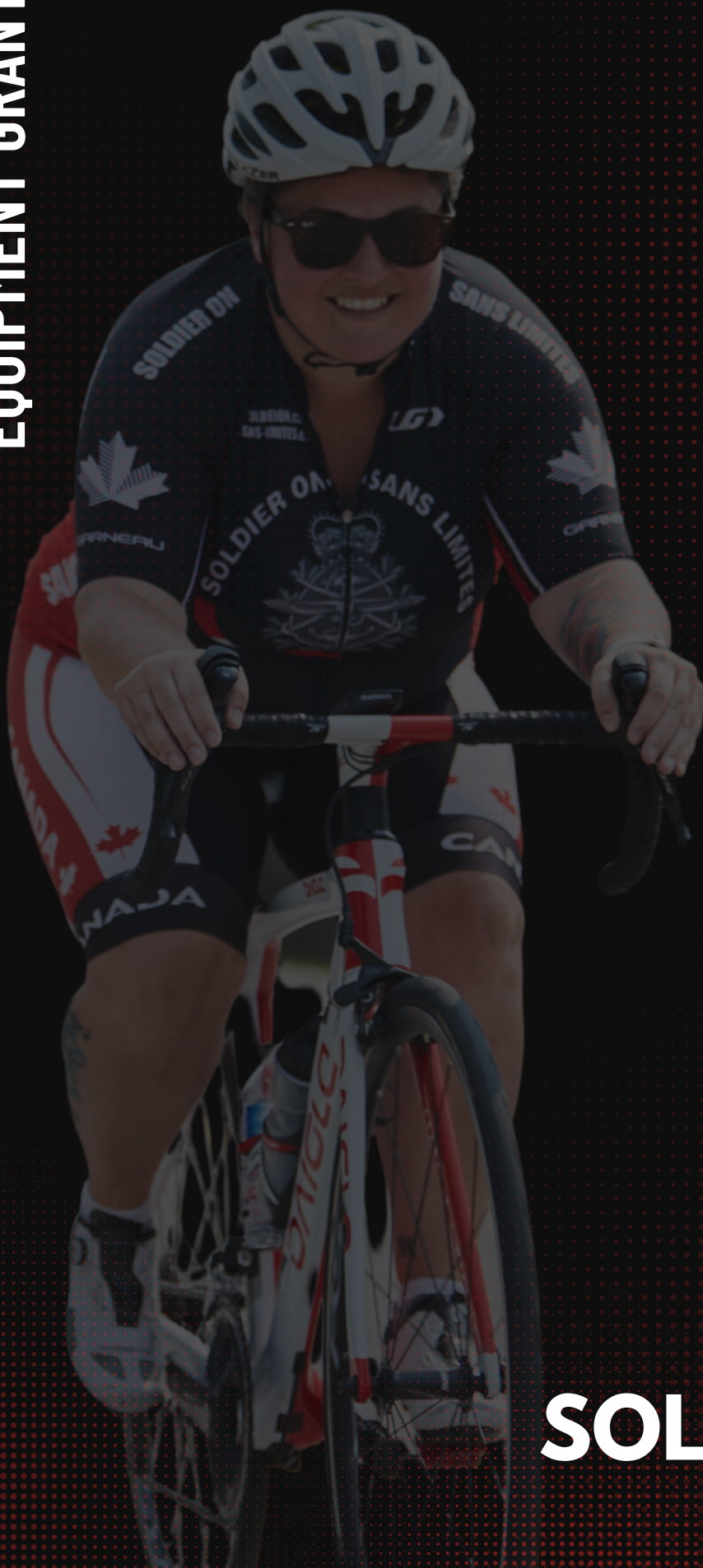


APPLICANT GUIDE TO SOLDIER ON EQUIPMENT GRANT



SOLDIER ON



APPLICANT GUIDE TO SOLDIER ON EQUIPMENT GRANT

Adapt • Overcome • Soldier On

Note: This document and process may be reviewed and updated periodically by Soldier On.

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GENERAL INFORMATION

What is Soldier On?

Soldier On is a program of the Canadian Armed Forces (CAF) that contributes to the recovery of ill and injured CAF members and Veterans by providing opportunities and resources through sport, recreational, and creative activities.

What does Soldier On do?

Since its inception in 2007, Soldier On has supported thousands of ill and injured members by:

- Offering financial assistance to members to assist in defraying the cost of sporting or recreational equipment which supports their active lifestyle; and
- Offering opportunities to participate in a wide range of structured activities from alpine skiing to fishing to golf and multi-sport camps.

This re-introduction to an active lifestyle provides members with opportunities to develop new skills, build confidence in their abilities and meet peers with similar challenges.

What is the Soldier On Fund?

The Soldier On Fund is the official charitable fund of the Canadian Armed Forces dedicated to supporting the recovery and well-being of ill and injured CAF members and Veterans through sport, recreation, and creative activities.

Managed by Canadian Forces Morale and Welfare Services (CFMWS) as part of the Canadian Armed Forces Charitable Funds, the Soldier On Fund is the most direct way for Canadians to contribute to the recovery, rehabilitation, and reintegration of those we serve.

All donations to the Soldier On Fund are used to enhance programming and provide direct support to members, helping reduce barriers to participation and fostering connection, confidence, and purpose through activity.

GENERAL INFORMATION

The Soldier On Equipment Grant provides financial assistance to eligible members to help offset the cost of sport, recreation, and creative activity equipment, supporting participation, recovery, and overall well-being.

Funding and availability

The Soldier On equipment grant is made entirely possible through the Soldier On Fund, meaning that all funding is derived from charitable donations made by Canadians in support of ill and injured CAF members and Veterans.

As a result, Equipment Grants are not an entitlement or CAF benefit. Funding is limited and dependent on the availability of charitable donations, and only a set number of grants can be approved each year. The program may pause or close temporarily when funding limits are reached.

Equipment grants are typically provided as a one per lifetime contribution of up to \$750 per eligible member, subject to program criteria and available funding.

How is the Fund administered?

The Soldier On Fund is carefully administered to ensure all funding is used in accordance with donor intent. Clear program directives guide how funds are allocated to ensure fairness, accountability, and alignment with Soldier On's mandate. These directives are available upon request.

Who can apply for support through the Soldier On Fund?

Any registered member of Soldier On (a serving member or retired member of the Canadian Armed Forces who sustained a permanent mental health or physical illness or injury while serving).

If you are not registered with Soldier On, return to the website and register at: <https://www.soldieron.ca/Get-Support>

THE SOLDIER ON EQUIPMENT GRANT

Application Windows

Due to the level of interest in the Soldier On Equipment Grant and the nature of the Soldier On Fund, unless otherwise indicated on the Soldier On website, opportunities to submit an application will occur three times per year.

To remain in alignment with our budget planning, approximately 400 applicants will be accommodated per window. As a result, the application link may be closed prior to the application window deadline. Valid applications will be treated in the order in which they are received, so it is recommended to apply as soon as the application window opens.

What does the Soldier On Fund cover?

The Soldier On Equipment Grant provides financial assistance to eligible members to help reduce barriers to participation in sport, recreation, and creative activities that support recovery, well-being, and an active lifestyle.

Soldier On currently offers support through three categories of Equipment Grants:

- **Sport and Recreation Equipment**
- **Creative Activity Equipment**
- **Adaptive Sport Equipment**

While it is not possible to provide an exhaustive list of every eligible item, the examples and guidance below are intended to reflect the overall intent of the grant and help applicants determine what types of equipment and expenses may be supported.

THE SOLDIER ON EQUIPMENT GRANT

Sport and Recreation Equipment Grants

Sport and Recreation Equipment Grants provide up to \$750 in financial support to help offset the cost of eligible sport or recreational equipment and one-time memberships that encourage participation in physical activity and active living.

Examples may include, but are not limited to:

- Bicycles
- Kayaks
- Golf equipment
- Fishing gear
- Ski or snowboard packages
- Gym memberships
- Yoga memberships
- Seasonal sport passes

Creative Activity Equipment Grants

Creative Activity Equipment Grants provide up to \$750 in financial support for hands-on creative activities that support well-being, self-expression, and recovery.

Examples may include, but are not limited to:

- Drawing or painting supplies
- Fibre arts tools and a reasonable starter supply of yarn or thread
- Musical instruments
- Beginner woodworking tools
- Ceramics or sculpting tools and basic starter materials
- Photography equipment
- Community art or makerspace memberships

Consumable materials are eligible only as part of a reasonable starter kit intended to help begin an activity, not to stock a studio or support ongoing replenishment. Creative activities are intended for personal enjoyment, expression, recovery, and well-being. Activities, tools, or supplies primarily intended for commercial purposes, professional development, or home improvement are not eligible.

THE SOLDIER ON EQUIPMENT GRANT

Adaptive Sport Equipment Grants

In an effort to promote equitable access to sport and recreation opportunities, Soldier On may provide additional financial support for members who require specialized adaptive sport equipment due to a permanent physical disability or injury.

Eligible members may request support above the standard Equipment Grant maximum for adaptive sport equipment that is necessary to safely and effectively participate in sport or recreational activities.

Adaptive Sport Equipment Grants:

- May provide support for up to 20% of the total equipment cost;
- Are capped at a maximum contribution of \$5,000; and
- Are assessed on a case-by-case basis based on demonstrated need, medical justification, and available funding.

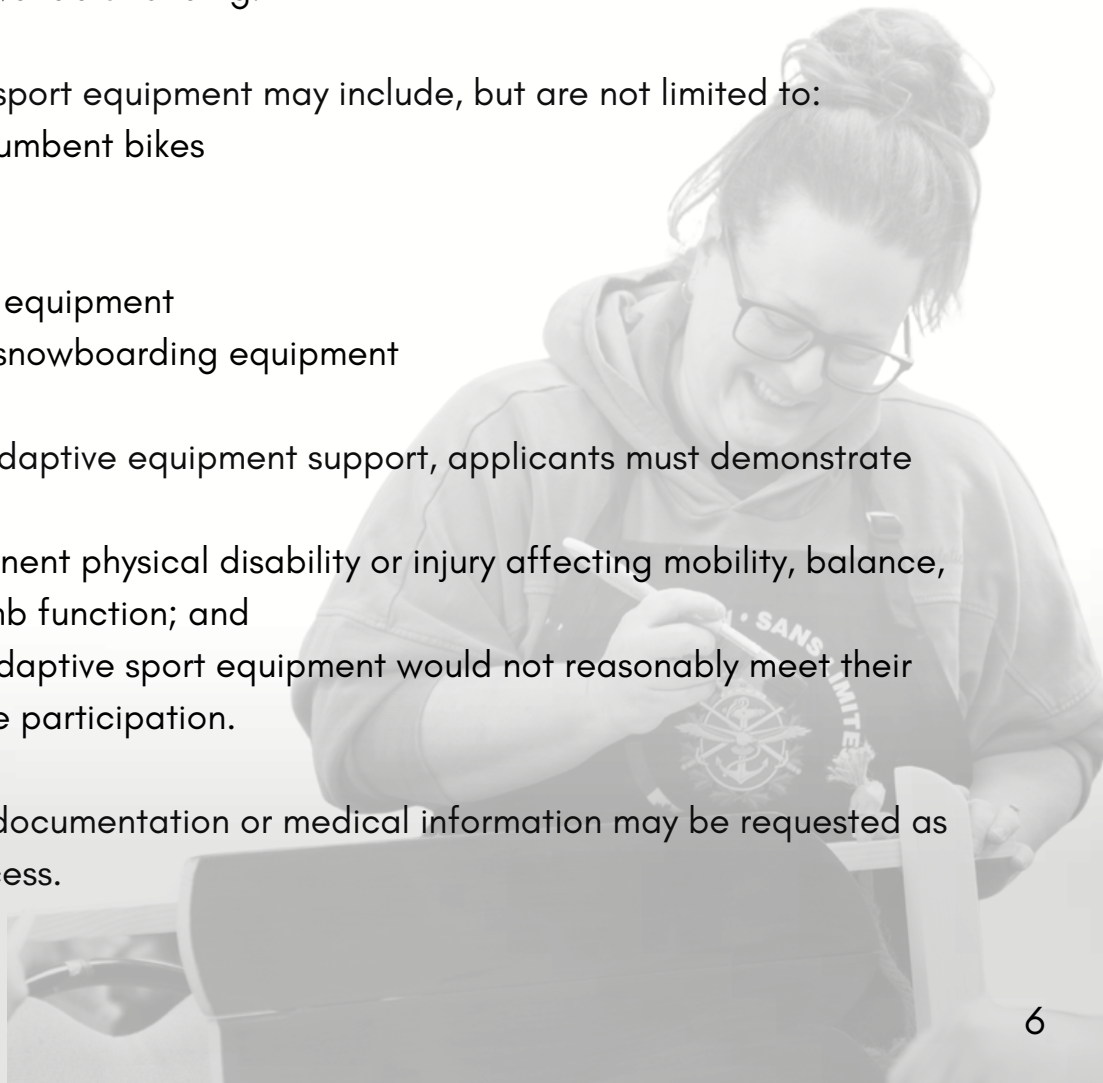
Examples of adaptive sport equipment may include, but are not limited to:

- Hand cycles or recumbent bikes
- Sport wheelchairs
- Sit skis
- Adaptive paddling equipment
- Adaptive skiing or snowboarding equipment

To be considered for adaptive equipment support, applicants must demonstrate that:

- They have a permanent physical disability or injury affecting mobility, balance, coordination, or limb function; and
- Standard or non-adaptive sport equipment would not reasonably meet their needs or allow safe participation.

Additional supporting documentation or medical information may be requested as part of the review process.



THE SOLDIER ON EQUIPMENT GRANT

What does the Soldier On Fund NOT cover?

The following is a list, albeit not exhaustive, of the type of equipment/activities/memberships for which financial support is **NOT** available:

- Personal clothing or accessories (e.g. shirts, shorts, running shoes);
- Sport drinks, supplements, energy bars, or likeness;
- Replacement parts or service repairs for equipment;
- Equipment/Events involving motorized vehicles;
- Equipment/Events involving firearms;
- Hunting equipment;
- Therapy based activities;
- Not authorized CAF Sports IAW Ch 5-1 of the PSP Policy Manual;
- Accessories for animals;
- E-sport equipment and subscriptions/digital subscriptions;
- Computers and peripherals;
- Ongoing replenishment of consumables;
- Equipment, tools or supplies primarily intended for commercial or resale purposes

Soldier On Equipment Grant Evaluation Factors

Each complete Equipment Grant application is reviewed on a case-by-case basis by Soldier On staff to confirm eligibility and alignment with the intent of the Soldier On Fund. Applications are assessed based on the following factors:

- Eligibility of the Applicant: Confirmation that the applicant is a valid, registered Soldier On member and meets the eligibility criteria outlined.
- Previous Grant Support: Whether the applicant has previously received an Equipment Grant.
- Alignment with Eligible Equipment or Memberships: Assessment of whether the requested equipment, membership, or service falls within the scope of eligible expenses as defined in this directive and the grant guide.
- Appropriateness of Cost: Review of the requested amount to ensure the cost is within the limit established in this directive.
- Adaptive Equipment Requirements (where applicable): For requests related to adaptive sport equipment, additional consideration may be given to the applicant's functional needs, medical justification, and the suitability of the requested equipment in supporting safe participation in sport or recreation.

STEP-BY-STEP: YOUR EQUIPMENT GRANT APPLICATION

The following provides key information and a step-by-step guide on how to complete each section of the equipment grant application.

Section 1: Soldier On membership

Prior to completing the equipment grant application, please indicate whether you are a registered member of Soldier On.

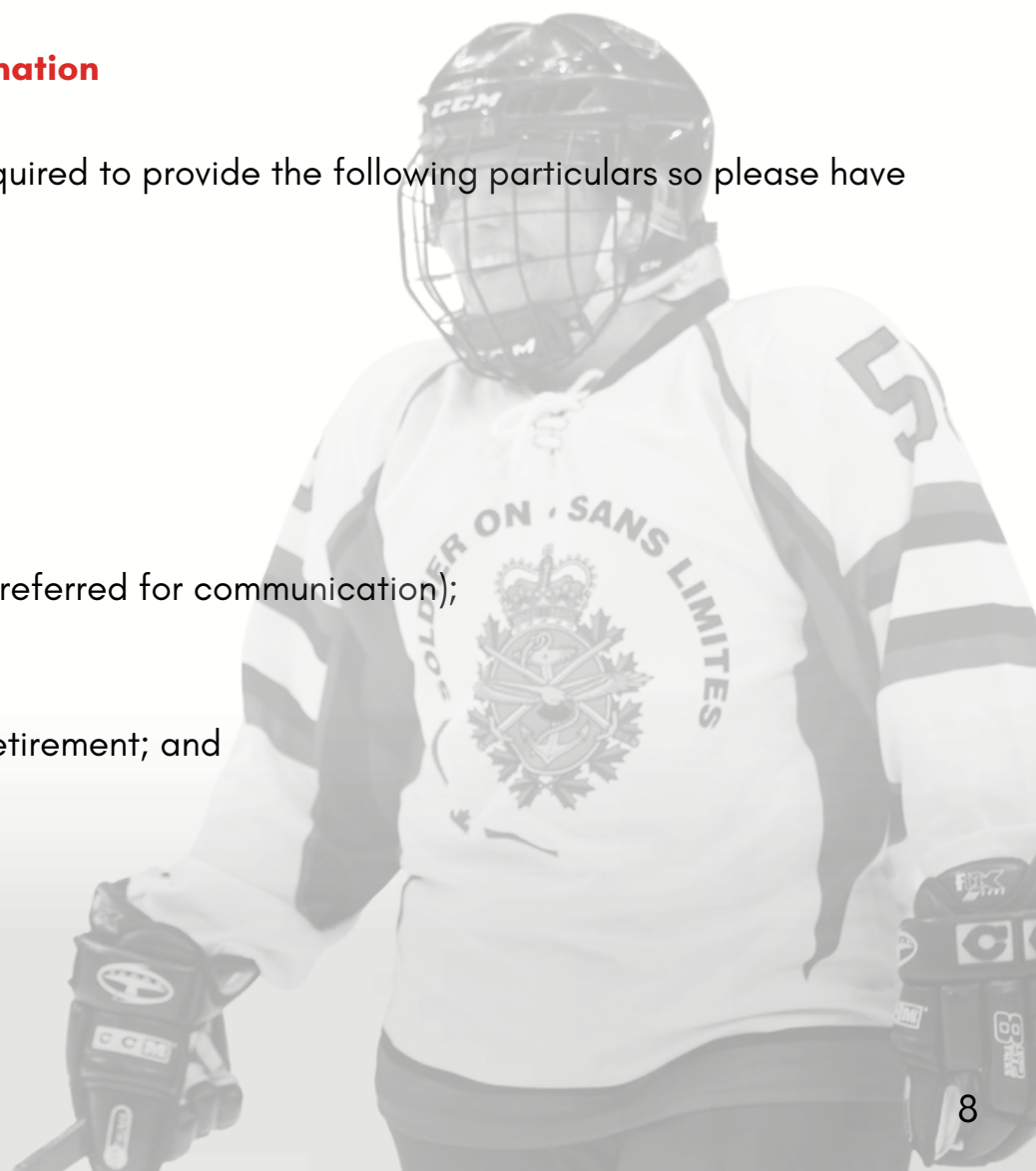
To be eligible for a Soldier On Equipment Grant, you must be registered with Soldier On. If you are not already, register with Soldier On here:

<https://www.soldieron.ca/Get-Support/Register-Now>

Section 2: Applicant information

In this section, you will be required to provide the following particulars so please have them ready:

- Your full name;
- DOB;
- Mailing address;
- Your Soldier On region;
- Phone Number;
- Email (civilian e-mail is preferred for communication);
- Service Number;
- Element;
- Current rank or rank at retirement; and
- Status (Serving/Retired).



STEP-BY-STEP: YOUR EQUIPMENT GRANT APPLICATION

Section 3: Your Equipment Grant Request

In this section, you must specify the type of grant you are requesting (e.g., equipment and/or membership) and the expected cost.

You are also asked to clearly describe how receiving a Soldier On Equipment Grant will support your efforts to achieve an active/creative and healthy lifestyle.

Additionally, you will need to explain in detail how your recovery plan or your healthy/creative and active lifestyle would be impacted if your application is not approved.

Section 4: Quote and Purchase Process

In this section, you will be required to provide detailed financial information about your request, including 1 (one) quote in the form of an official quote from a recognized company/supplier or an internet-based quote (e.g. print screen/screenshot) from a recognized company's website. Quotes or purchases cannot be from a private sale, Kijiji, Craigslist, Facebook Marketplace, etc.

STEP-BY-STEP: YOUR GRANT APPLICATION

Section 5: Fund Transfer

Should your equipment grant application be approved, you will receive the funds via direct deposit. You will ultimately need to provide a void cheque. The file can originate from a scan, photo, or screenshot but must be converted to a PDF format before being uploaded.

Note: The banking information you provide must be from an account where you are the primary or joint account holder.

Section 6: Declaration and Submission

Once you have completed all sections, including uploading the required documents, and carefully reviewed the declarations, click submit. Your application form will be sent to Soldier On staff for processing.

APPROVAL PROCESS

A Soldier On Equipment Grant application must be approved prior to any purchase.

Upon approval of your equipment grant application, you will receive a confirmation email from our team. At that point, you will be required to purchase the equipment upfront. After completing the purchase, you will need to submit the official receipt to Soldier On **within 15 business days of approval**. Please submit the receipt to our team via email to **soldieronfund.fondssanslimites@forces.gc.ca** for reimbursement. **Please clearly indicate your Grant File #, your name and Service Number.**

Once your receipt is received and verified, the reimbursed funds will be deposited into your bank account.

We accept both digital receipts from online purchases and physical receipts from in-store purchases, which must be converted to a digital PDF format (e.g., digital scan, PDF, or clear photo of the receipt) before uploading with your application.

Should you encounter any financial challenges in purchasing your equipment or membership upfront, please contact us using the email above. Exceptions may be considered on a case-by-case basis.

PROCESSING AND PAYMENT

Processing a Soldier On Fund application

A Soldier On Fund application will generally be processed within 15–20 business days from the date we receive your application. These timelines may be extended for several reasons, such as a high volume of applications, incomplete forms, or missing supporting documentation.

You will receive written correspondence via the email on file once a decision has been made by the appropriate approval authority.

Important: A Soldier On Equipment grant application **must be approved** prior to making any purchases. Once approved, you must complete the purchase and submit the receipt. Equipment grant applications received **after** a financial transaction has occurred will be evaluated on a case-by-case basis and **may not be approved**.

If your application is incomplete and you fail to provide the required documentation within the prescribed timeline indicated in the written correspondence, your application will be closed.

Payment

To finalize an approved equipment grant, you will be required to **submit a copy of your official receipt as proof of purchase**. Failure to provide the receipt within the designated timeframe will result in forfeiture of the grant reimbursement. Once the equipment grant application is approved and your receipt is submitted and verified, a payment request will be issued by Soldier On staff to the Finance Department to release the reimbursement directly to your bank account within 30 business days. These timelines may be extended during busy periods within the Finance Department (e.g., end of the fiscal year).

PROCESSING AND PAYMENT

Please note that the **maximum allowable amount for an equipment grant is \$750**, and Soldier On does not cover taxes, shipping, handling or any type of fee charges. **Reimbursement will only cover the amount listed on the submitted receipt up to \$750**, whichever is lower (e.g., if you submit a receipt for a \$300 item, you will be reimbursed \$300; if you submit a receipt for a \$900 item, you will be reimbursed \$750).

You should receive the reimbursement deposit in your account within 30 business days. **These timelines may be extended during busy periods within the Finance Department** (e.g., end of the fiscal year).



APPLICATION FORM

Thank you for reading the applicant guide for the Soldier On Equipment Grant program.

READY TO SUBMIT YOUR APPLICATION TO THE SOLDIER ON FUND?

Please click on the link below to complete the form and submit:



<https://form.jotform.com/231016117230034>

(This link will only be active during the respective application windows)

IMPORTANT POINTS TO REMEMBER:

- **Please note that the maximum allowable equipment grant amount is \$750, and Soldier On will not cover taxes, shipping, handling, or any type of fee charges. Reimbursement will only cover the amount indicated on your uploaded sales receipt, or \$750, whichever is less.**
- **This is a once per lifetime, non-recurring grant.**
- **Important: Do not purchase the equipment before your application is approved, as equipment is not reimbursed in arrears.**
- **Receipts and questions should be emailed to soldieronfund.fondssanslimites@forces.gc.ca**
- **You will be required to upload a quote for the item you wish to purchase and a void cheque for direct deposit.**

CONTACT INFORMATION

**Not sure what region you are in or have any questions?
Please contact us!**

E-mail: **SoldierOnFund.FondsSansLimites@forces.gc.ca**

Website: **www.SoldierOn.ca**

Soldier On Fund 295 Coventry Rd.
Ottawa, ON, K1K 4M7 Tel: 1-800-883-6094

